

What fruit appears on the IATA list of Dangerous Goods?

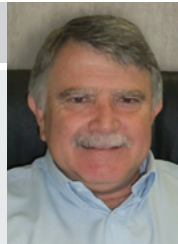
See The Mystery Courier article on Page 5



NEWS DELIVERY

August
2024

GARRY'S MESSAGE



Garry Marshall

Gold, silver and bronze

Our South African athletes did us proud in Paris, bringing back one gold, three silver and two bronze medals from the 2024 Olympics.

The weather was inclement in Paris, interrupting some of the events but it was not nearly as bad as what we had to cope with locally. Floods, road closures and hazardous driving conditions have played havoc with operations, requiring the legendary resilience of the express logistics sector to keep the economy moving.

Dare we hope that the recent bad weather is history? Spring Day – with all its promise of renewal and good times ahead – is less than a month away. Then begins the build up to the annual year-end peak.

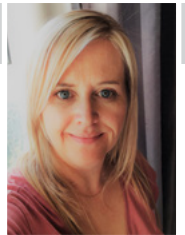
Regarding the de minimis issue, SARS has opted for further engagement with the express logistics and freight forwarding stakeholders regarding possible change. It's encouraging to see the authorities communicating with the transport industry, recognising the need to ensure system readiness before implementing changes.

Their statement says "SARS is in the process of consulting with industry on the implementation of the correct duties on imported clothing. Once this consultation is concluded, SARS will officially communicate the date of enforcement."

A handwritten signature in black ink that reads "Garry".

NICOLE ON SECURITY

by Nicole Alexander, Independent Consultant



WHAT DID YOU SAY?

"I know you think you understand what you thought I said but I'm not sure you realize that what you heard is not what I meant"

– Alan Greenspan, former chairman of the USA Federal Reserve

Recent experiences have triggered my thoughts on the importance of clear messaging especially in matters of security. While instructing a basic Aviation Security Awareness class I saw the need for key concepts to be simplified and presented in a way understandable to all. What is familiar and taken for granted by us many not be meaningful to others. This is not even taking into account language barriers, age, education levels or learning difficulties.

"Communication happens when a message is received and understood."

The risk is that we may assume that because we explain a concept in a way that we feel to be simple and comprehensible, that may not be the case. The proof often only comes out when the learner has completed the assessment and then you realise they have not fully understood. In a classroom this can be managed through remedial courses. But what about the working environment? Can you be sure that your messages and briefings have not only been heard but that the personnel also understand what they need to know and what they need to do.

"In the study of Human Performance and Human Factors, lack of Communication is one of the key factors that lead to human error and individuals making mistakes."

Perhaps we all need to review how well we get our messages across. As an example, I attended a conference which focused on how e-commerce solutions can help maximise business. As our express logistics industry is one of the cornerstones in this fast-growing e-commerce environment it was stimulating to learn about the innovative ways in which retailers and other e-commerce environments are forming partnerships with various providers to find delivery solutions.

The dark side however were numerous instances of fake e-commerce retail sites where customers are scammed. As partners in the e-commerce environment, I think members should work with clients and share security tips that they can pass on to their customers to avoid being hoodwinked.

That led me to consider whether our own personnel are getting
Continued on page 2

NICOLE ON SECURITY

Continued from page 1

What did you say?

the right message when we communicate information about Security Culture and Dangerous Goods. We know what we mean to say but are the posters in the workplace doing the job? We can never assume that everyone will be alert to threats and buy into our concept of "Security Culture" unless our messaging is clear.

As an Instructor, I daily challenge my assumptions about what my learners understand and I strive to simplify my message without losing the impact.

As a key component of e-commerce in South Africa, your company needs to ensure your personnel and customers are aware of the risks of Dangerous Goods and Cyber threats. I recommend expressing the concept of Security Culture clearly in a manner all can comprehend. Repeatedly.
nicole@createnix.com

NEWS

REGIONAL INTEGRATION

Members may be interested in the 29 August Transport Forum event which features the following speakers:

- Prof Noleen Pisa, Head: Department of Transport and Supply Chain Management University of Johannesburg
- Duncan Bonnett, Director: Market Access and Research, Africa House
- SARS/Customs presenter to be confirmed

- Ms Thethiwe Jika, Manager: Policy and Planning, Cross-Border Road Transport Agency
- Ms Louise Wiggett, Chief Executive Officer, Global Trade Solution

For more information: <https://www.transportsig.com/events/calendarx/transport-forum/29-august-2024>



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MARTINE ON SKILLS DEVELOPMENT

by Martine Maraschin



Women's Day

On 9 August SAEPA joined the annual Women's Day celebrations embraced by women across South Africa.

This day commemorates the more than 20000 women who marched to the Union Buildings on 9 August 1956 in protest against the extension of Pass Laws to women.

It has now become a tribute to the contribution women make every day. We are fortunate in the

express logistics industry to have so many women who inspire us with their dedication. From the women leading innovative projects to those who quietly nurture and support, their impact is profound. Whether leading the charge in innovation, breaking barriers or steering teams towards success through mentoring, supporting colleagues and balancing multiple roles, their efforts create a more compassionate and collaborative environment.

Freight Care Logistics & Alto Training Women's Day Celebration

Alto Training and Freight Care Logistics celebrated Women's Day with a breakfast on Thursday, 8th August. The environment was conducive to motivating and energising the ladies in attendance. The theme was one of recognition of these wonderful women and their empowerment. "This was a special day to honour the strength and achievements of women in our organisations as well as women everywhere!" said Nicole Pillay, Alto Training.



SKILLS DEVELOPMENT



Samukelisiwe Duma, Skynet, Advance Diploma in Marketing



Sihle Golimpi Skynet, Diploma in Inventory and Stores Management



Jeffrey Manokwana, Skynet, National Diploma in Economics in Management Analysis



Lukhona Cekiso, Skynet, National Diploma in Logistics



Sifiso Mbeshu, Skynet, Diploma in Operations Management



Lebogang Moremi, Skynet, Diploma in Financial Services Operations



Nokukhanya Ximba, Skynet, Diploma in Entrepreneurship



Kholofelo Nkoana, Skynet, Bachelor in Information Science



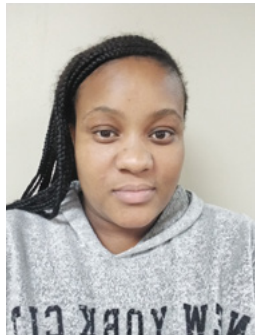
Sefundi Linah Mawasha, DCB, Logistics Bachelor of Commerce in Supply Chain Management



Sindiswa Briggette, Muncu DCB, Logistics Bachelor in Retail Business Management



Vutshidzi Mamphwe, UPS, National Diploma in Electrical Engineering



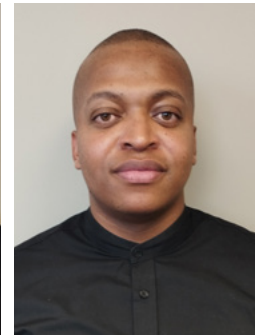
Molatelo Gibrolter Ramokoka, UPS, Bachelor in Cost and Management Accounting



Sandra Boitshoko Sekatubane, Alto Training, Diploma in Human Resources Management



Keamogetswe Kelly Mahlangu, Seabourne Logistics, Bachelor of Business Administration in Supply Chain Management



Kelly Emmanuel Magerman, Seabourne Logistics, Diploma in Logistics and Supply Chain Management



This could be you!

SAEPA/TETA Discretionary Grant 2024: Internships

SAEPA applauds the 15 graduates from various tertiary institutions who have been inducted at various member companies during July and August!

As you embark on this exciting journey in the express parcel industry, we extend our warmest wishes for your success. You have the opportunity to learn, grow, and make a meaningful contribution. Remember, every challenge is a stepping stone, and every experience is a lesson. Stay curious, be proactive, and never hesitate to ask questions.

Career Opportunities

“Education is the passport to the future, for tomorrow belongs to those who prepare for it today.”

– Malcolm X.

Express Logistics is the fastest-growing segment of the transport industry. It is also broadening into new services. So career prospects are there for educated and trained people. Review your training needs now.

SKILLS DEVELOPMENT

SAEPA BBBEE Workshop: Procurement Focus

Tony d'Almeida is facilitating a second two-hour SAEPA workshop in September to identify the changes organisations need to make in their procurement supply chain in preparation for the 2025 verification.

Stakeholders are encouraged to contact martine@saepa.org.za to express interest. The fees are as follows:

- **SAEPA Member:** R800 for 1 attendee or R700.00 for 2 or more attendees (excluding VAT)
- **Non SAEPA Member:** R1, 100.00 for 1 attendee or R900 for 2 or more attendees (excluding VAT)

Employment Equity Roadshows

The Department of Labour and Employment has advertised their annual Employment Equity roadshows which commenced this month. Further details and booking reservations may be found on the link below:

Click
here

<https://www.labour.gov.za/DocumentCenter/Publications/Employment%20Equity/2024%20EE%20Workshops%20schedule-%20Roadshow%20with%20confirmed%20venues.pdf>

National Skills Authority (NSA) Nominations: Gazette 51003 dated 2 August

The NSA is a statutory body established in terms of section 4 of the 1998 Skills Development Act (SDA) as amended. Its primary function is to advise the Minister on matters of national skills development and strategy in accordance with section 5 of the SDA (1998) as amended.

Members of the public and/or the NSA constituencies are invited to nominate

QCTO Qualification Transition Update

SAEPA has submitted a list of Transport Education Training Authority (TETA) qualifications still requiring extension post the notification of registration end dates by QCTO in June this year.

In the absence of the extension of the popular National Certificate: Professional Driving Certificate NQF 3 SAQA ID 50285), SAEPA is currently working with TETA Education Training & Quality Assurance (ETQA) to develop QCTO Skills Programmes for the industry.

Subject Matter Experts (SMEs) wishing to participate in the development of these skills programmes are encouraged to contact martine@saepa.org.za.

persons to be considered for appointment as members of the National Skills Authority to serve the sixth term of the Authority, running for a period of five years starting 01 February 2025 till January 2030.

All nominations are to be submitted to the Executive Officer National Skills Authority by 30 August 2024 latest.

NEWS

Forbidden fruit

by the Mystery Courier

We're all familiar with the need to manage dangerous goods such as lithium-ion batteries and dry ice.

Less obvious perhaps is Mrs Courier's favourite - aerosol whipped cream. Now another of her chosen sweetmeats has appeared on the International Air Transport Association's Dangerous Goods Register (IATA), unlikely as that sounds. Do you know what it is?

IATA categorises dried coconut as a Class 4 Dangerous Good, marking it as a flammable solid. It is classified as prone to spontaneous heating under normal conditions encountered during air transport.

Another reason to keep your DG training up to date.

